



### Frequently Asked Questions: Understanding your PTIN-Related Letter

#### 1. Why did I receive a Letter 4743 in the mail about my PTIN account? (posted 7/19/11)

You received the letter as a follow-up security measure to ensure you are aware a PTIN account was created for you. If you believe someone inappropriately created an account on your behalf, contact the [IRS Tax Professional PTIN Line](#) to report it. Otherwise, no action is necessary.

#### 2. I receive a notice saying my PTIN has been suspended due to a payment issue, what action must I take to have my PTIN reactivated? (posted 4/6/11)

If your PTIN was suspended for the following payment problems:

- I Insufficient funds in your bank account
- I Typographical error in your bank account number/routing number
- I Inactive bank account

Send the payment voucher back to the PTIN processing center with a money order for \$64.25 (made out to IRS Tax Professional PTIN Processing Center).

[Return to Return Preparer Program FAQs](#)

*Page Last Reviewed or Updated: July 19, 2011*